Melanie Bald serves in the role of Director of Services and Life Coach Coordinator. She has been at Triumph for almost four years since starting as a Life Coach. She has a degree in Child Development with a minor in Psychology from Virginia Tech. Before coming to Triumph, Melanie worked for Children's Hospital as a Child Life Specialist in the Oncology, Special Care and Burn Units as well as serving on their Malnutrition Treatment Team to address childhood eating disorders. Melanie has three children and also coaches competitive soccer for the Homewood Soccer Youth Program.